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Reg No.: \_\_\_\_\_

Name: \_\_\_\_\_

**APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY**

Third semester B.Tech examinations (S) September 2020

**Course Code: HS210**

**Course Name: LIFE SKILLS**

Max. Marks: 50

Duration: 2 Hours

**PART A**

*Answer all questions, each carries 6 marks.*

Marks

- 1 a) Differentiate between Group Communication and Public Communication with an example. (3)
- b) What are the means of non-verbal communication by which one can decide that the people in a group of three are strangers? (3)
- 2 a) In the recent floods in Kerala, if you were a rescuer, which kind of thinking would have been ideal there, vertical or lateral thinking? Why? (3)
- b) Give the white, red, and blue hats thinking (out of the six thinking hats) of the recent Supreme Court verdict on the Demolition of Flats in Maradu, Kochi. (3)
- 3 a) Is team or group preferred for situations of i) rescue ii) investigation iii) political campaign? Justify your choices. (3)
- b) Suggest Team Performance Cycle for a newly selected college cricket team for University Championship. (3)
- 4 a) How can an Engineering UG student maintain academic integrity? (2)
- b) These days, the offence and violence against women and girls in work places and society are increasing at an alarming rate. How do you see this in terms of Rights Theory and Moral Autonomy? (4)
- 5 a) Differentiate between Transactional Leadership and Transformational Leadership. (2)
- b) b) How would you map the leadership types of the following on the Leadership grid?  
i) a military operation ii) a charity work iii) a public sector bank iv) An airplane on-board crew (4)

**PART B**

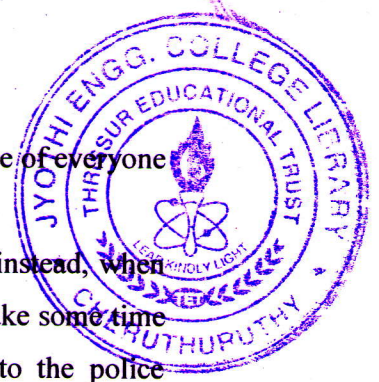
*Read carefully the following case and answer the questions given below, it carries 20 marks.*

**(Case study)**

Mr. Kumar realized that he had forgotten to take his laptop from train, only when he got into a taxi from Howra railway station. He had to travel to the airport from the railway station to catch a flight to Chennai. The flight would leave in 90 minutes and he had to travel 45 minutes to reach the airport. He was in a dilemma as he could not miss the flight, but what he would be losing will be his valuable research work. People gathered around him as he cried out in panic that he has forgotten to take his laptop from the train. They suggested that he should go back and check if the train was still in the platform. He knew that the train would long have gone from there and in a crowded train, the probability of getting the laptop back was slim. Also, he had a heavy suitcase with valuables inside.

Suddenly he received a call from Mr. Sarkar, the train's loco-pilot, that he had Mr. Kumar's laptop with him. He asked Kumar to rush to the platform where the train had stopped at the extreme end on its way to the workshop yard. Extremely surprised and relieved, Kumar rushed to the platform. While running as fast as possible, Kumar saw Dina, a porter, telling him, "You run, I'm behind you with your suitcase, don't worry". Dina carried the heavy suitcase on his head and ran behind Kumar.

Kumar reached the yard and collected his laptop from Mr. Sarkar. After thanking him, Kumar realized that he had lost connection with Dina. That means, he lost his suitcase when he got his laptop back. Devastated Kumar came back to Howra station and happened to meet Mr. Rai, a taxi broker on duty, who was there among the people while Kumar was complaining about his lost laptop hours ago. Rai decided to help Kumar to trace out his lost suitcase by finding out Dina since he felt it was his duty to help Kumar as all these incidents happened in front of his eyes. He took Kumar to different corners of the area searching for Dina and complained to their leader about the theft Dina did to a non-native traveller. All the efforts went in vain as they could not find Dina even after searching for one hour. Highly demoralized Kumar was about



to leave after thanking Rai for his sincere help. Then, to the surprise of everyone around there, Dina was brought before them by a group of people.

In tears, Dina told them that he had not stolen anything, instead, when he realized that Kumar was heading towards the yard and would take some time to return, he stopped chasing Kumar and handed the suitcase to the police counter on the platform, and went about his work. Everyone appreciated his honesty. Kumar could not believe that he got back all his lost belongings in a span of three hours in a crowded Metro City Railway station. He rewarded Rai and Dina with some money as a token of gratitude. He missed the flight on that day but travelled peacefully with a satisfied mind the next day.

- 6 a) Who are the key players here? (3)
- b) What could have Kumar done had he not received the call from Mr. Sarkar? (7)
- c) Who has more empathy towards Kumar here, Sarkar, Rai or Dina? Why? (4)
- d) Which incident do you feel is the best example of integrity? (4)
- e) Would you justify Kumar's gesture of rewarding them with money? (2)

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