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# EIGHTH SEMESTER B.TECH. (ENGINEERING) [09 SCHEM] EXAMINATION, APRIL 2016

### ME/PTME 09 803 L24 - MARKETING MANAGEMENT

Time: Three Hours

Maximum: 70 Marks

## Part A

Answer all questions.

- 1. Define Consumer market.
- 2. What is market targeting?
- 3. What is marketing mix?
- 4. What is PLC?
- 5. What is sales force?

 $(5 \times 2 = 10 \text{ marks})$ 

#### Part B

Answer any four questions.

- 6. Describe service channels used by the marketer.
- 7. Discuss the evolution of marketing concept.
- 8. Describe market segmentation procedure.
- 9. What constitutes good marketing research?
- 10. How can companies move accurately measure demand of a product?
- 11. Briefly explain various communication channels.

 $(4 \times 5 = 20 \text{ marks})$ 

#### Part C

12. Explain major societal forces in marketing.

Or

- 13. Explain the scope of marketing.
- 14. What are the requirements for effective segmentation?

Or

15. Describe Boston consultancy model in marketing planning.

16. Explain the six steps of the marketing Research process.

Or

- 17. How do consumer characteristics influence buying behaviour?
- 18. Explain sales promotion methods and its objectives.

Or

19. How do marketing communications work?

 $(4 \times 10 = 40 \text{ marks})$