# SIXTH SEMESTER B.TECH. (ENGINEERING EXAMINATION, MAY 2013

CS/PTCS 09 L05—MANAGEMENT INFORMATION

(2009 Admission onwards)

Time: Three Hours

Maximum: 70 Marks

## Part A

# Answer all questions.

- 1. List the advantages of using systems approach in problem solving.
- 2. What is WAN?
- 3. What is a Management Information System?
- 4. What is critical success factor?
- 5. What is an extranet?

 $(5 \times 2 = 10 \text{ marks})$ 

#### Part B

# Answer any four questions.

- 6. What are the different levels of management? Explain with an example.
- 7. Write notes on network topologies commonly used.
- 8. Distinguish the application of decision support system and Group decision support system.
- 9. What are the advantages of using in-house software development?
- 10. Why is it important for managers to be involved in information systems planning?
- 11. Distinguish expert system and executive support system.

 $(4 \times 5 = 20 \text{ marks})$ 

#### Part C

### Answer all questions.

12. (a) Write on the framework for information systems approach.

Or

(b) Describe about the systems and their environment.

13. (a) Enumerate on the wireless technologies.

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- (b) Describe the basic components of communication systems.
- 14. (a) Elaborate on Transaction processing system.

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- (b) Discuss on the various kinds of information systems and their applications.
- 15. (a) Explain on information systems planning.

Or

(b) Describe on the security and ethical issues.

 $(4 \times 10 = 40 \text{ marks})$