(Pages: 2)



EIGHTH SEMESTER B.TECH. (ENGINEERING) DEGREE EXAMINATION, MAY 2011

ME 04 802 - OPERATION MANAGEMENT

Time: Three Hours

Maximum: 100 Marks

Answer all questions.

- 1. (a) Explain the differences between single-stage and multi-stage decision-making.
 - (b) Discuss the role of statistical techniques in PERT.
 - (c) What do you mean by sensitivity analysis?
 - (d) What are the advantages and disadvantages of a 'P' system?
 - (e) Discuss the characteristics of production planning.
 - (f) Why the production schedule related to anticipated demand?
 - (g) What are matrix layout and fixed position layout? Explain where they are used.
 - (h) Explain the nature of an optimal solution in a line balancing problem.

 $(8 \times 5 = 40 \text{ marks})$

2. (a) What are the decision trees and explain with suitable example, formulation of discounted decision trees?

Or

- (b) Discuss the procedure of CPM analysis with the help of a simple example.
- 3. (a) Explain sensitivity analysis. Under what circumstances is it needed and under what conditions do you think it is not necessary?

Or

- (b) Explain the concept of the Q-system, P-system for management of inventories by giving appropriate example.
- 4. (a) (i) Briefly describe the procedure of making a sales forecast.
 - (ii) What are the criteria of a good sales forecasting method?
 - (iii) Write a brief note on trend line forecast.

Or

(b) Consider the following 3 machines and 5 jobs. Find optimal schedule and corresponding make span.

Job	Machine 1	Machine 2	Machine 3
1	11	10	12
2	13	8	20
3	15	6	15
4	12	7	19
5	20	9	7

(a) Explain the primary behavioural factors involved in process-oriented layout design. Give examples.

(i) Briefly describe the procedure of making a sale Acrecast

Or

- (b) (i) Explain the relationship exist between the layout and location decision.
 - (ii) Discuss the advantages of rural and urban locations for a plant.

 $(4 \times 15 = 60 \text{ marks})$